

Action Plans

Year 2025

Process step (or area where improvement is needed)	What is the planned improvement?	What are the action steps for implementing the improvement?	Responsible lead & person(s)	Target start date	Target completion date	Task Status	Comments
Pain Program	Decrease # of resident's experiencing pain	Policies in place, Assessments are being completed.	RAI- Emily DON Ginny Program Lead Heidi	01-Apr-24	01-Apr-25	On Target	1/4ly pain screening and opioid sedation scales implemented, POC, change of health completed by PSW's, general education to occur
Systems-	InterRAI- funding module	Education, testing, implementation, CAP's development	RAI Supervisor- Emily Reg. Dietician Stephania Physio Therapist John Joy LE Supervisor Melanie DON Ginny ADON-Victoria	01-Apr-25		On Target	
Systems-	Staff Schedule Care	Education, use of schedule reports, staff App and online approvals	Office Manager Neena Office Assistant- Lou Stephanie, Melanie, Eunice, Victoria, Charmaine	01-Apr-25		On Target	
Systems-	Point Of Care	installation of touch screens, education to staff, time of care documentation	DON- Ginny RAI- Emily	03-Mar-25		On Target	ease of accessibility for data collection, better accuracy, ease of audits- Changes made April 1 to accommodate Inter RAI and minimize charting

Resident/Family Centred Care	Language/Personalization Policy Development	completion of RNAO Assessments Surge learning, Management training	Management Team Nursing/PSW Lead	Jun-25		On Target	all language used to be respectful, life affirming and inclusive.
Palliative/EOL	RNAO Best practice, policy creation and implementation	Use of Nursing Advantage module Additional assessments/resources End of Life Care Cart.	DON Ginny RAI- Emily Program Lead Heidi, PSW Lead Deb Garlick	Apr-24		Delayed	Gap Analysis has been submitted, policy reviewal has begun
Home Environment	enhance aesthetics indoors and outdoors	Décor, touch ups, Floor 3 flooring and Quiet room, outdoor gardens and walkway area	Environmental Superv. Brandi Administrator-Charmaine LE Superv. Melanie	24-Jan	ongoing	On Target	Fl.3 Floor replacement Fl.3 Quiet Room update, furniture replacement
Wound Care	enhance current practice	accessibility,checklists, tracking, PCC module	DON Ginny Registered Nurses Program Lead Heidi	24-Apr		Delayed	PCC skin & wound tracking- currently in training mode on iPads, Go live starting week of April 29